### Novartis Patient Support<sup>™</sup>

## You can count on us from the start

Learn how this free program can help throughout treatment.

Personalized assistance at every step

Not an actual Novartis Patient Support team member.



### What is Novartis Patient Support?

It's a comprehensive program designed to help you start, stay, and save on treatment. Sign up once your health care provider prescribes you or your loved one a Novartis medication.

### You'll get help with:

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### **Getting Started**

- Learning about Novartis Patient Support
- Informing you about clinical requirements for treatment, if applicable
- Signing up for financial support if you're eligible
- Working with your health care provider to find the vaccinations and/or boosters you need



### **Insurance Support**

- Help navigating your insurance process
- Assistance accessing medication
- Support with benefits verification and prior authorization



### **Financial Support**

- Educating you on Co-Pay Plus
- Finding the right financial solutions for you



### **Ongoing Support**

- Dedicated support throughout your treatment
- Helpful resources



### How do I sign up?

## Once your health care provider prescribes you a Novartis medication, you can:



**Speak** to your health care provider and ask if they can sign you up



**Visit** <u>www.fabhalta.com</u> to see if you can sign up online

Call Novartis Patient Support at the number below



Not an actual patient.

### Who is my Novartis Patient Support team?



Your Novartis Patient Support team isn't just a source for information—they're available to provide support while you navigate treatment.

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To speak to a Novartis Patient Support team member, **call 833-99FABHA (833-993-2242)** Monday-Friday, 8:00 AM-8:00 PM ET, excluding holidays.





# How can my team help me navigate insurance coverage?

Getting you the medication you've been prescribed is our number one priority. Novartis Patient Support is here to help. You'll work with an experienced team member who can:



Help you navigate the insurance process



Work with your health care provider to manage insurance forms



Assist you if there are changes to your insurance coverage

Once your health care provider has filed the paperwork with your insurance, Novartis Patient Support can help with the rest.

### What if my insurance needs additional forms?

Depending upon your insurance, your prescription may require a Benefits Verification, Prior Authorization, or Appeal. See the Glossary **on pages 8 and 9** for a detailed explanation of what these terms mean.



# How can I save on my medication?

Both government and private health plans offer ways to help you afford treatment. Novartis Patient Support may help as well.

Your savings will be based on your prescription, insurance type, and unique financial situation.

### Reach out to your Novartis Patient Support team to:

- Keep you informed of your available savings options
- Answer your questions
- Support you if your financial situation changes

Visit <u>www.fabhalta.com</u> to learn about other savings options available.

### What is Co-Pay Plus from Novartis Patient Support?

People who sign up and are eligible for the Co-Pay Plus<sup>\*</sup> Card for FABHALTA (iptacopan) may also use it to help lower their out-of-pocket costs to as little as \$0 for the required vaccination(s), up to \$1,000 annually, excluding administration costs.

Co-Pay Plus offers help paying for your treatment if you have private insurance. With Co-Pay Plus, you may pay a lower out-of-pocket cost for your medication than with your insurance alone.

Check www.fabhalta.com to learn more about available offerings.





<sup>\*</sup>Co-Pay Plus: Limitations apply. Offer not valid under Medicare, Medicaid, or any other federal or state programs. Patients with commercial insurance coverage for FABHALTA may receive up to \$20,000 in annual co-pay benefits for the cost of FABHALTA and up to \$1,000 for qualifying vaccination costs. Patients with commercial insurance and a prior authorization requirement may receive up to 12 months of free product while coverage is pursued. A prior authorization and/or appeal of coverage denial must be submitted within 90 days to remain in the program. Novartis reserves the right to rescind, revoke, or amend this program without notice. See complete Terms & Conditions at <u>www.fabhalta.com</u> for details.

### What if I'm still waiting for FABHALTA to be approved by my insurance?

You shouldn't have to worry about delays in your treatment while waiting for your private insurance to cover you.

If you have private insurance, Novartis Patient Support can provide access to your medication for free while working with your doctors and health plan to get coverage.



Check out www.fabhalta.com to learn more about available offerings

### What if I don't have insurance?

Novartis Patient Assistance Foundation, Inc. (NPAF), an independent 501(c)(3) non-profit organization, provides Novartis medications free of cost to eligible patients who have limited or no prescription insurance coverage and cannot afford the cost of their medication.

### To be eligible for NPAF, you must:

- Reside in the United States or a US Territory
- Be treated by a licensed US health care provider on an outpatient basis
- Meet income and insurance guidelines

Visit <u>www.PAP.Novartis.com</u> or call NPAF at 1-800-277-2254 to learn more about eligibility and how to apply.



# What if I need ongoing support after starting my treatment?

Once you've started treatment, your Novartis Patient Support team will be there for you. Here's what to expect from your program:

- A Welcome Kit with resources to help you get started on treatment
- Helpful texts, calls, emails, and even letters to help keep you on track. Don't worry, you choose how often you want to hear from us
- Ongoing live support from your dedicated team



Not an actual Novartis Patient Support team member.

### How often will Novartis Patient Support contact me?

You choose how you'll be contacted. You won't have to worry about unwanted calls and texts. We aim to help simplify things—not overwhelm you. Of course, we're only a phone call away if you need us.

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Visit <u>www.fabhalta.com</u> or call 833-99FABHA (833-993-2242) to sign up for Novartis Patient Support.



### What does that term mean?

## Sometimes terms come up as you're getting started on treatment that you might not recognize. Use this glossary to help.

**Appeal:** A request for your insurance company to reconsider its decision about denying coverage of your medication.

**Benefits Verification:** This is when the insurance company reviews your coverage. This may identify a need for a prior authorization or what out-of-pocket costs may be for this prescription.

**Co-Pay:** A predetermined, fixed amount you pay for your medication after your health plan covers a portion of the total cost.

Co-insurance: The percentage of covered medical costs you'll pay after you've reached your deductible.

Deductible: The amount you pay for a prescription before your insurance starts to pay its portion of the cost.

**Formulary:** A list of prescription medications covered by a prescription medication plan or another insurance plan offering prescription medication benefits.

**Government insurance:** Insurance reserved for specific groups of people (eg, senior citizens, persons with low income, persons with disability, current military and their families, government employees, and some federally recognized Native American tribes) and funded by the government. Medicare, Medicaid, TRICARE, and the Veterans Health Administration program are all examples of government insurance.



**Out-of-pocket maximum:** The most you have to pay for prescription medications in a year. After you spend this amount on deductibles, co-pays, and co-insurance, your insurance plan covers 100% of the cost.

**Patient support program:** A program like Novartis Patient Support that helps patients, caregivers, and health care professionals find the right support when they need it.

**Premium:** The amount you pay for your health insurance every month.

**Private insurance (sometimes called commercial insurance):** Insurance you buy individually or through your employer.

**Prior Authorization:** An approval given by your insurance so your prescription is covered by your plan.

**Retail pharmacy:** An independent or chain pharmacy that dispenses medications to the general public at retail prices.

Specialty pharmacy: A pharmacy that carries medications that require specific handling and storage.



## We're here for you

When you sign up for Novartis Patient Support, you'll have a team you can contact with questions throughout treatment.

Visit <u>www.fabhalta.com</u> to sign up.

Please see full <u>Prescribing Information</u>, including Boxed WARNING and <u>Medication Guide</u>.



Novartis Pharmaceuticals Corporation East Hanover, New Jersey 07936-1080 Not an actual Novartis Patient Support team member.

